

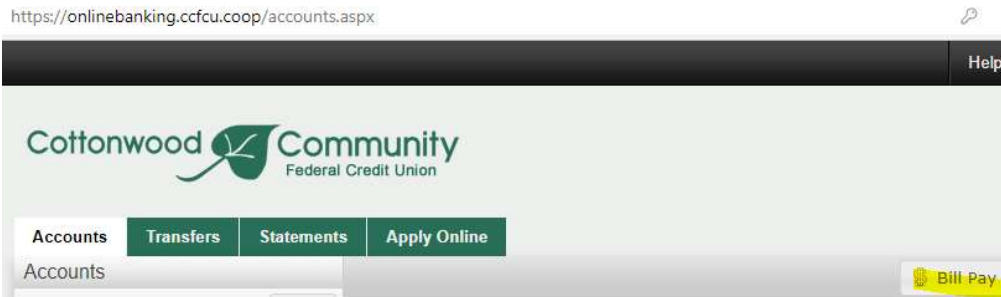
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## Bill Pay Q & A

### Will my Login information be any different?

No, you will be able to login through your online banking and click the bill pay link as normal.



### Can I access the old bill pay system?

No, for a limited amount of time you will be able to call the credit union to inquire about previous payments.

### Will my current payee information pull over?

Payees, any recurring payments, and scheduled payments should pull over into the new system, please review them for accuracy.

### Will the amount per BillPay transaction I can process change?

No, our limits remain the same. If you have a previous agreement outside of our standard policy, please contact the credit to verify your limits.

### What is the monthly fee to have BillPay?

There is no monthly fee.

### What new features can we expect?

Most features remain the same but with improved security. We will have a new feature to allow for loan payments from cards.



To find a location near you please visit [www.co-opcreditunions.org](http://www.co-opcreditunions.org) or feel free to call (208)962-3451.