

Update-March 25, 2020

With the governor's decision to ask all Idahoans to stay at home, we have decided to close the lobby at the Cottonwood Main Office to help keep our employees and members safe. Effective Thursday, March 26 access to the lobby will be by necessary appointment only. The drive through will continue to be open and the night drop will be check throughout the day for deposits. Thank you for your understanding.

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Corona virus update March 18, 2020

Cottonwood Community Federal Credit Union continues to monitor the coronavirus outbreak. As of this update, there are currently no confirmed cases in our area or the 10 northern counties in Idaho. However, we do fully expect this situation to change.

After careful consideration and to ensure the health and well-being of our members, employees, and the communities we serve, we made the decision to close most of our branch lobbies and leave our drive throughs open, beginning Thursday, March 19th. Experts believe that if we all temporarily limit close personal contact with those outside our households, everyone will benefit, as this precautionary step will slow the spread of Coronavirus (COVID-19).

In order to help protect our members and staff and reduce the risk of spread of the coronavirus, we will be changing our branch operations as follows:

Kooskia Branch – The lobby will be closed. The drive through, night drop and ATM will be available.

Downtown Cottonwood Branch - The lobby will be closed. The drive through, night drop and ATM will be available.

Craigmont – The lobby will be closed. The night drop will be available and we are set up to do walk up transactions without entering the lobby.

Nezperce – The Nezperce branch will be closed. The night drop will be available.

Cottonwood Main Office – For the time being, we plan to keep the lobby open. Drive through and night drop will also be available. We are asking our members to use the drive through or night drop if at all possible. We are also asking our members that are sick, or feel sick, to not use the lobby.

We plan to check the night drops several times a day to make sure we get your transactions posted. We are also available via telephone and we have online banking and bill pay available. We are a member of the AllPoint Network of ATMs. These locations are available on our website and are surcharge free.

Shared branching transactions will be available at all drive through locations.

We will update our website, [www.cfcu.coop](http://www.cfcu.coop), as needed. Please be sure to check this resource for changes and updates.